



**Information required pursuant to Part 2, Division 2 of the Fair Trading Regulation 2019
As at 1 February 2020**

Prescribed Funeral Goods & Services		
	Cremation (GST Inclusive)	Burial (GST Inclusive)
<p>Transfer Fee: Transport of the deceased prior to burial or cremation* * Please note the above fee: - includes transport of the deceased from place of death to our funeral home to the location of the service and to the cemetery or crematorium following the service. - assumes the transfer is made during normal business hours (between 7am and 7pm) (transport outside these times, weekends, public holidays will be charged an additional fee) - as a minimum two staff attend the initial transfer and are paid minimum engagement of 4 hours each as per Funeral Award.</p>	\$365	
<p>Mortuary Fee: Storage of the deceased in our mortuary/holding room and care and preparation of deceased prior to cremation or burial* * Basic preparation of deceased only, non-standard will be charged as a disbursement)</p>	\$387	
Hire of a refrigeration plate	N/A - included in the Professional Service Fee.	
<p>Coffins and Caskets* * Please note: - adult size coffin only (please enquire for children's coffins) - assumes standard size coffins/caskets (additional cost for oversize coffin) - shrouds, where used, are included in the cost of the coffin/casket.</p>	Prices range from \$1,650 - \$4,686	
<p>Viewing of deceased* * Please note: - assumes viewing is between 9am and 5pm, Monday to Friday (additional charge for viewing of deceased outside business hours depending on circumstances).</p>	Complimentary	
<p>Service Fee: Arrangement and conduct of a funeral service (inclusive of venue, if our chapel is used) * Please note: - assumes service is between 9am and 5pm, Monday to Friday</p>	Monday to Friday: \$3,873	
Cremation Fee at our crematorium	\$1,350	



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Disbursements		
<i>Notes:</i> -These are third party charges. Below are our reasonable estimates, which are subject to change. -There may also be other disbursements that are not captured below.		
	Cremation (GST Inclusive)	Burial (GST Inclusive)
Death Certificate (obtained from Registrar of Births, Deaths and Marriages) <i>Please note: different states charge different fees</i>	\$90	
Cremation Certificate	\$132	N/A
Cremation Permit	\$132	N/A
Burial/Memorial Plot Fees <i>Notes:</i> <i>-Cemetery plots vary depending on Local Council Fees or Cemetery Trust Fees</i>		\$500 - \$10,500

Disclosures

- Price of the least expensive package is \$5,050 (no service, no attendance cremation)
- The company's mortuary, is located at 43 Holland Street, Goonellabah, NSW 2480.
- The company's chapels are located at 43 Holland Street, Goonellabah, NSW 2480, 21 Kalinga Street, Ballina, NSW 2478 and 41 Walker Street, Casino, NSW 2470
- Our crematorium is located at Alstonville.
- Transportation of the deceased to the burial or cremation will be in a suitable vehicle owned by the company, such as a transfer vehicle or hearse.